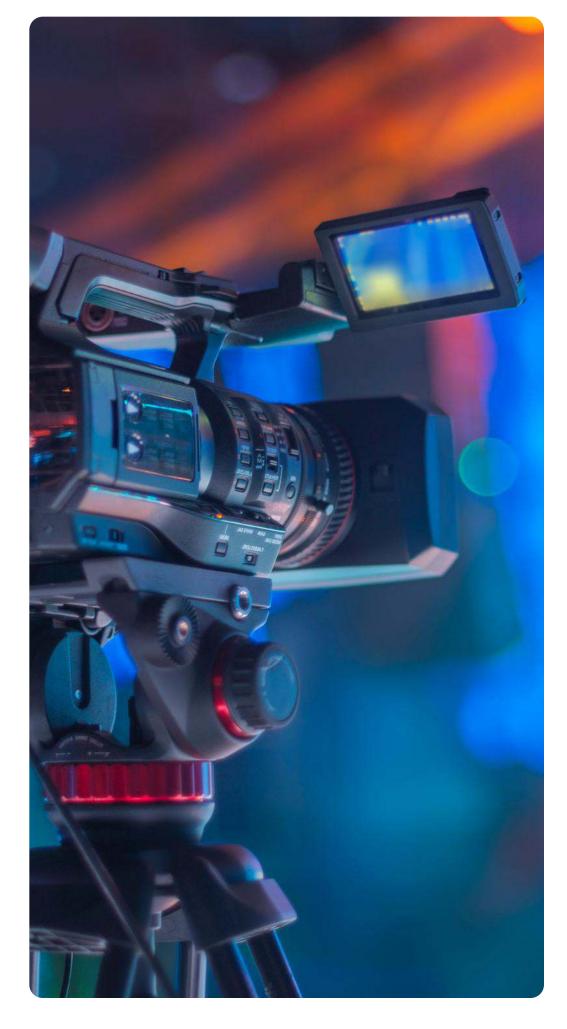
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Introduction

Content scheduling has undergone a transformation over the years. With the evolution of digital and Over-The-Top (OTT) platforms, especially Free Ad-Supported Television (FAST), channel programmers are confronted with multiple challenges — from creative programming and mitigation of scheduling gaps to ensuring content rights and regulatory compliance and enhancing audience engagement.

Traditional scheduling relied on manual workflows, which led to inefficiencies, last-minute errors, and missed opportunities for audience engagement. With automation, scheduling teams can now ensure seamless programming, adherence to regulatory standards, and an uninterrupted viewing experience.

In this whitepaper, we'll explore the nuances of automated channel scheduling, smarter ways to turn gaps into branding opportunities, compliance frameworks and more.



Simplify scheduling

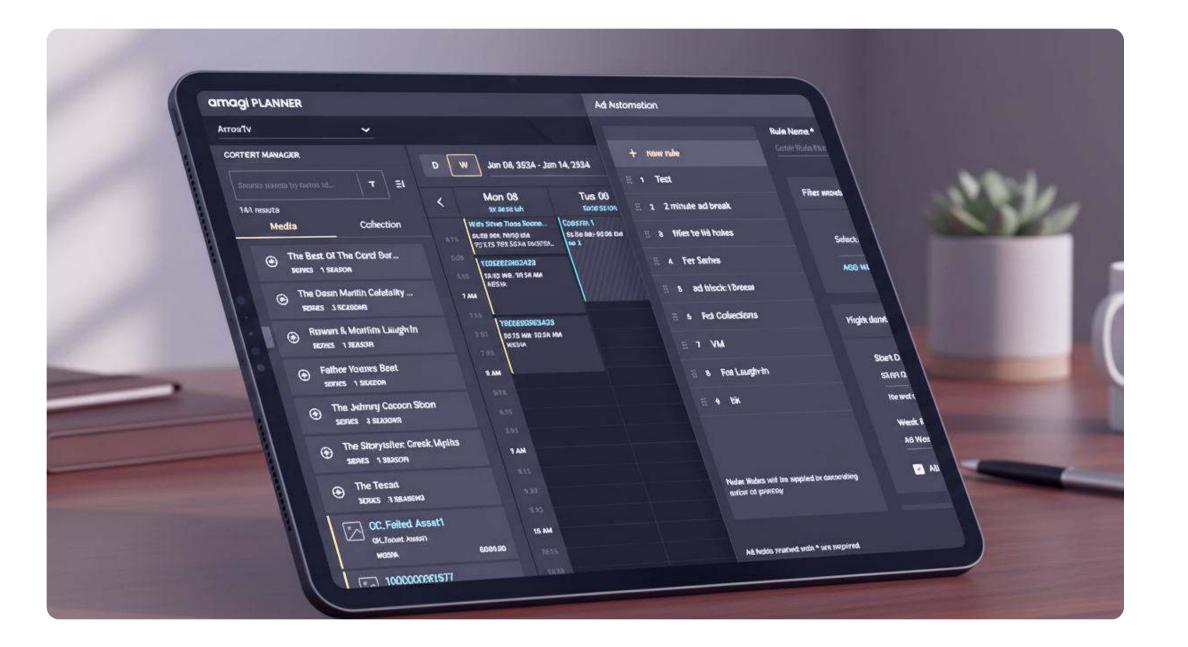
Automate regular scheduling and reduce inefficiencies

Schedulers today operate in an increasingly unpredictable environment. On one hand, the content catalog is expanding, with each asset varying significantly in duration. On the other hand, new or live content—such as news and sports—often arrives just moments before playout. Managing this complexity through manual scheduling is akin to running a marathon with one shoe off: inefficient, exhausting, and prone to error.

An adaptive scheduling approach helps schedulers stay ahead of last-minute disruptions. By using placeholder asset IDs or tags, they can build the schedule in advance—even if the actual content hasn't arrived yet. Once the asset is ingested, the system fills in the placeholders automatically.

This allows the schedule to be published earlier and remain steady, even as new content—like an evening drama or a weekend news wrap—comes in closer to airtime.

It also accounts for changes in asset duration. If a segment runs a few minutes longer or shorter than planned, the system adjusts the rest of the schedule to fit. It trims or expands filler segments, reshuffles promos, and ensures the overall timing stays on track. This keeps the daily schedule consistent without forcing teams to make manual fixes under pressure.



Challenges, solution and benefits



Challenges

- Manual scheduling is labor-intensive and invites errors. Live and recorded programs require last-minute adjustments.
- Schedule disruptions can lead to gaps or programming conflicts.



Solution

- Pre-scheduling with metadata: Assign unique asset IDs or tags to programs before their arrival.
- Real-time adjustments: The system detects available assets and automatically updates schedules.
- Flexible-duration handling: Programs dynamically adjust their duration without requiring manual intervention.



Benefits

 Reduces manual workload while ensuring uninterrupted programming.

Example: A sports event that runs overtime can automatically shift the following programs while maintaining compliance with platform regulations.

Build brand with smart fillers

Filling gaps with purpose, not just padding

Small gaps between programs are more than just dead air—they're missed opportunities. These brief pauses, sometimes lasting only 10 seconds or extending several minutes during off-peak hours, may seem insignificant, but they can erode the viewing experience. Filled with generic rescue content-or worse left unaddressed, these gaps break the narrative flow, disrupt audience immersion, and diminish your channel's brand identity. Over time, these interruptions can cause viewers to disengage or switch to another channel, especially in today's times when attention spans are shorter and choices are endless.

With automated filler management, empty time slots are no longer a problem—they become opportunities for purposeful content.

Programmers can set up a curated pool of filler assets, such as promos, branding elements, or upcoming show teasers, and tag them as either croppable or full-length. When a gap appears in the schedule, the system automatically selects the most suitable asset based on duration, usage history, and format fit. This ensures that every second is used effectively, without compromising the viewing experience or overusing the same fillers.



Challenges

- Scheduling inconsistencies create gaps ranging from seconds to minutes.
- Manual filler selection is inefficient and often results in repetitive content.
- Generic 'rescue content' diminishes audience retention and branding.

Solution

- Predefined fillers: Assign filler assets based on content type, branding, and available durations.
- Automated selection: The system selects the most suitable filler based on duration and usage patterns.
- Frame-accurate cropping: Croppable fillers are adjusted precisely to fit the gap.

Benefits

Converts content gaps into branding and promotional opportunities.

Example: A 20-second gap between programs can be automatically filled with a branded promo instead of generic content.



Ensure compliance

Integrate frameworks that align with ad and content regulations

Video service providers each come with their own set of rules—especially around advertising. One platform may require 12 minutes of ads per hour, while another allows only 8. Falling short or exceeding these thresholds can result in channels being flagged or even removed from distribution.

Then there's watershed compliance—regulations that restrict mature content from airing before certain times. Violations here don't just hurt reputations; they can lead to regulatory penalties. The complexity grows when channels are distributed across multiple platforms, regions, and time zones.

Content rights add another layer of complexity. As channels scale distribution globally, it becomes critical to ensure content is shown only where, and when, the rights allow.



An automated compliance layer handles these challenges efficiently

It validates each schedule against:

Solution

- Ad load requirements: Configured per platform, the system checks for over- or under-delivery.
- Watershed restrictions: Non-compliant content is blocked from publishing and flagged during scheduling.
- Content rights: Programmers are alerted to any mismatches between scheduled content and licensing agreements.

These built-in checks give schedulers the confidence that their playlists meet all contractual, legal, and platform-specific obligations—without relying on manual review.



Challenges, solution and benefits

Challenges

- O Different platforms enforce unique ad load policies (e.g., Samsung: 12 min/hr, Roku: 8 min/hr).
- Watershed restrictions require mature content to be scheduled only in specific time slots.
- Manual checks for compliance can be error-prone and time-consuming.

Solution

- Ad Load Management: Thresholds are set per platform, ensuring compliance before publishing.
- Watershed Scheduling: Automated restrictions prevent mature content from airing before the designated time.
- Alerts & Auto-Fixes: The system flags and resolves compliance issues automatically.

Benefits

 Reduces compliance risks and prevents last-minute schedule disruptions. **Example:** A broadcaster in the UK can automatically prevent R-rated content from airing before 9 PM to comply with watershed laws.

Enhance engagement with graphics

Boost content discovery and audience engagement

Well-timed on-air graphics play a vital role in viewer engagement. Elements like 'Now-Next-Later' overlays, countdown timers, or seasonal logos help audiences anticipate what's coming and strengthen the channel's visual identity. Traditionally, managing graphics has been a manual, time-consuming process. Design teams work weeks ahead to produce creative assets, while schedulers coordinate their placement—often making last-minute changes for program shifts or promo swaps. Even a small update, like changing a title or inserting a new promo banner, requires coordination and manual effort.

With a template-based system for managing graphics and automation of their placements and pre-defined asset libraries, schedulers can trigger dynamic graphics that auto-populate using real-time metadata. A "Live Now" bug during an award show or a countdown before a movie premiere appears exactly when it should—without manual intervention.

Promotional graphics can also be scheduled in advance to appear at key times throughout the week, maximizing visibility while reducing operational workload. The result is a more responsive, consistent, and efficient on-air experience.



Beyond the grid | September 2025

Challenges

- Viewers need clear, real-time Now-Next-Later (NNL) graphics to discover upcoming content.
- Promo visuals and countdowns require frequent updates, making manual scheduling inefficient.
- Branding consistency is essential across different platforms and regions.

Solution

- Real-Time Now-Next-Later Graphics: Automatically updates program titles, thumbnails, and countdowns.
- O Dynamic Promotional Graphics: Highlights upcoming events and promos at strategic times.
- Customizable Logo & Branding: Seasonal logos, event branding, and sponsorship graphics can be scheduled in advance.

Benefits

Enhances branding and viewer engagement with minimal manual effort.

Example: A movie channel can schedule a countdown timer for a Friday Night Blockbuster, reminding viewers to stay tuned.

Transform the art of channel scheduling with Amagi

Automation is redefining the efficiency and accuracy with which everyday channel scheduling is handled—while easing operational pressure. Amagi PLANNER simplifies scheduling for live, linear, and on-demand content using a visual interface with drag-and-drop tools and rule-based automation. It helps manage programming gaps, ad breaks, and platform-specific rules—improving efficiency and reducing errors in scheduling workflows.



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Let's power the new video economy

To learn more about <u>Amagi PLANNER</u>, get in touch with us at cloudandme@amagi.com



